



OVERVIEW

BusinessObjects™ Enterprise XI: Administering Servers – SA310

The overall goal of the two-day instructor-led classroom BusinessObjects Enterprise XI: Administering Servers course is to give learners the skills and knowledge necessary to configure and manage the servers in a BusinessObjects Enterprise deployment.

This course provides a foundation for System Administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform.

Who should attend?

The target audience for this course is BusinessObjects Enterprise administrators, IT managers, and users who are responsible for configuring and managing BusinessObjects Enterprise servers.

What will I learn?

After completing the course, learners will be able to:

- Identify BusinessObjects Enterprise architecture
- Perform common server management tasks
- Manage the BusinessObjects Enterprise servers
- Manage server groups

Course Topics

BusinessObjects Enterprise Architecture

- Business Intelligence and BusinessObjects Enterprise Architecture
- The BusinessObjects Enterprise architecture
- Information process flows in BusinessObjects Enterprise

Performing Common Server Management Tasks

- Server Management Components
- Using the CCM to manage servers
- Using the CMC to manage servers
- Manage auditing

Managing the Web Application Services

- The web application services
- Configuring the Java Web Application Server and the Java Web Component Adapter
- Configuring the .NET Web Application Server and the .NET Web Component Adapter
- Configuring the web application services to communicate across a firewall

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Managing the Central Management Server and the Repository

- The role of the Central Management Server
- Migrating CMS data
- Clustering Central Management Servers

Managing the File Repository Servers

- The role of the File Repository Servers
- Configuring the File Repository Servers

Managing the Crystal Reports Job Server

- The role of the Crystal Reports Job Server
- Configuring the Crystal Reports Job Server
- How scheduled reports are processed

Managing the Crystal Page and Cache Servers

- The role of the Crystal Reports Cache Server and the Crystal Reports Page Server

Configuring the Crystal Reports Cache Server

- Configuring the Crystal Reports Page Server
- How report viewing requests are processed

Managing the Report Application Server

- The role of the Report Application Server
- Configuring the Report Application Server
- How report viewing requests are processed by the RAS

Processing List of Values (LOV) Objects

- The role of the LOV Job Server and LOV objects
- Configuring the LOV Job Server
- How scheduled LOV objects are processed
- How scheduled reports containing LOV objects are processed
- How viewing requests for reports containing LOV objects are processed

Managing the Web Intelligence Servers

- The Web Intelligence Servers
- The Web Intelligence Job Server performance setting
- Configure the Web Intelligence Report Server

Managing the Destination Job Server

- The role of the Destination Job Server
- Configuring the Destination Job Server
- How to process a scheduled destination

Managing the Program Job Server

- The role of the Program Job Server

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- Configuring the Program Job Server
- How scheduled programs are processed

Managing the Event Server

- BusinessObjects Enterprise Events
- The Event Server
- Configuring the Event Server

Managing Server Groups

- The purpose of server groups
- Creating server groups
- Resolving Issues with BusinessObjects Enterprise Servers
- Troubleshooting BusinessObjects Enterprise

Delivery and duration

This instructor-led offering is a 2-day course.

Prerequisites

To be successful, learners who attend this course must have working knowledge of:

- Tasks involved in supported BusinessObjects Enterprise users and groups so they can access corporate data through InfoView
- BusinessObjects Enterprise account management
- BusinessObjects Enterprise content management
- BusinessObjects Enterprise security concepts
- BusinessObjects Enterprise InfoView
- NT enterprise security concepts (global & local groups, and directory structure)
- Crystal Reports and core report design concepts

Certification applicability

This course is a core course in the BusinessObjects Enterprise Certified Professional certification.

For more information or to register for training

Visit www.businessobjects.com/services/training/default.asp

► www.businessobjects.com

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